**NORTH CHAPTER CONFERENCE** Program Schedule Grid

Holiday Inn  
6001 Rockside Road  
Independence, OH 44131  
(216) 524-8050

**Wednesday, April 23, 2014**

<table>
<thead>
<tr>
<th>TIME</th>
<th>BRECKSVILLE (Adult)</th>
<th>PARMA (Management)</th>
<th>BEDFORD (Children’s)</th>
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<tbody>
<tr>
<td>8:00 – 8:45 AM</td>
<td><strong>REGISTRATION – Ballroom 1-2 Foyer</strong></td>
<td>Morning Refreshments of coffee and tea (Breakfast on your own)</td>
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<td>8:45 - 9:30 AM</td>
<td><strong>OPENING SESSION – Ballroom 1-2</strong></td>
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<td>Welcome and Introductions – Winnie Awarski, North Chapter Coordinator</td>
<td>Membership Update – Pam Matthews, North Chapter Membership Representative</td>
<td>Chapter Nominations Update – North Chapter Membership Representative</td>
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<td>Awards and Honors Update – Member of Awards and Honors Committee</td>
<td>OLC Executive Director’s Update – Doug Evans, OLC Executive Director</td>
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<td>Library Education Committee Update – Member of Library Education Committee</td>
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| 9:45 – 10:45 AM| **Intellectual Freedom on the Fringes: Is Your Library Really Accessible to All?**  
Sponsor: Intellectual Freedom Committee | **Bullying in the Workplace**  
Sponsor: Human Resources and Trainer Development Division | **The First 30 Seconds: Youth Services Edition**  
Sponsor: Intellectual Freedom Committee |
| 11:00 AM – 12:00 PM| **Beyond Readers’ Advisory: Multi-Format and Cross-Collection Strategies**  
Sponsor: Reference and Information Services Division | **Managing Library Volunteers**  
Sponsor: Outreach and Special Services Division | **How Public Libraries Can Help Students, Parents, and Teachers Thrive in Ohio’s New K-12 Learning Environment**  
Sponsors: Children’s Services and Teen Services Divisions |
| 12:15 – 1:15 PM| **LUNCH – Ballroom 1-2**                                 |                                                         |                                                          |
| 1:30 – 2:30 PM| **Don’t Know Much About… Faking it Through the Reference Transaction While Still Providing Quality Services**  
Sponsor: Reference and Information Services Division | **Demystifying Motivation: More than Carrots and Sticks**  
Sponsor: Human Resources and Trainer Development Division | **Ten Programs Under $10: Children’s Library Programming on a Budget**  
Sponsor: Children’s Services Division |
| 2:45 – 3:45 PM| **Celebrate the Freedom to Read! Innovative Programs and Displays for Banned Books Week**  
Sponsor: Intellectual Freedom Committee | **Creating Synergy in a Multi-Generation Workplace**  
Sponsor: Human Resources and Trainer Development Division | **Guerrilla Storytime**  
Sponsor: North Chapter |
<table>
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<tr>
<th>MAPLE HEIGHTS (Teen)</th>
<th>BROOKLYN (Technology)</th>
<th>VALLEY VIEW (Prof. Dev.)</th>
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| Readers’ Advisory: Out of the Box, Stealth like a Ninja, and More!  
  Sponsor: Teen Services Division | Interactive Media Programs YOU Can Present!  
  Sponsor: North Chapter | Practical Strategies for Resolving Conflict  
  Sponsor: Human Resources and Trainer Development Division |
| Game On! Games for Teens and Tweens  
  Sponsor: Teen Services Division | Getting Beyond Google: Alternatives to the Internet Juggernaut  
  Sponsor: Reference and Information Services Division | Stepping Up Customer Service – Our Changing Customer  
  Sponsor: Human Resources and Trainer Development Division |
| Do More with Less! 25 Teen Programs under $25  
  Sponsor: Teen Services Division | Digitize Ohio: A Central Resource to Assist Libraries with Digitization Projects  
  Sponsors: Adult Services and Subject and Special Collections Divisions | Becoming a Better Manager  
  Sponsor: Human Resources and Trainer Development Division |
| Teen Bullies in the Library: Serving Teens in Crisis  
  Sponsor: North Chapter | What Your Tech Wants You to Know  
  Sponsor: North Chapter | Creation Spaces in Libraries: A How-to-Panel for How to Make One  
  Sponsor: Adult Services Division |

**Directors’ Choice Program for Staff Development**