Please have the following information ready before visiting http://unemployment.ohio.gov

1. Your Social Security Number
2. Your full name
3. Your complete residential and mailing addresses.
4. Your phone number(s)
5. Your email address (if applicable)

We will ask the following information for statistical purposes:

1. Your ethnicity
2. Your race
3. Provide if you have a – whether or not you are disabled.
4. Your gender
5. The highest grade you completed in school
6. Your trade or occupation
7. Are you a US citizen (if no please have the proper alien)

We will then ask the following questions:

1. Have you filed for unemployment in the last 12 months? (If yes please provide the state)
2. Have you worked since you last filed?
3. Are you the primary wage earner in your household?
4. Are you an officer of a corporation or do you own/operate your own business? (Office in union does not count)
5. Are you required to pay child support in Ohio or any other state?
6. Are you receiving a pension, social security or any other form of retirement pay? (If so please provide gross amount and from whom you are receiving. This includes receiving monies from a 401k in which the employer contributed or maintained.)
7. Do you have a definite recall date to return to your employer? (If yes, please provide)
8. Do you expect to be recalled in the next 20 weeks?
9. Are you currently enrolled in or are you attending school, college or a vocational training program? (If yes, please be prepared to provide details concerning where, when and the class/degree program you are participating.)
10. Were you in school during the last 18 month period?
11. Do you belong to a union? Please have name of union, local, city and state. Also, you will be asked if it is a hiring hall? The United Steel Workers is not a hiring hall. Please respond no.
12. Have you worked out of state in the last 18 months? (If yes, please provide when and where.)
13. Were you in the military during the last 18 months? (If yes, please provide which branch and dates)
14. Have you worked federal civilian employment within the last 18 months? (If yes, please provide information.)
15. Have you worked in only one state other than Ohio in the last 18 months? (If yes, please provide information.)

Mass Layoff

In certain circumstances your employer will provide you with a Mass Layoff Number. It is important you provide the correct number as this allows our system to match your information with information provided by your employer. This will expedite the processing of your claim.
Current Employment Information
1. Please have the name, address, contact phone number and complete start and end dates for all employers you have worked for in the last six weeks of employment.
2. Please provide the reason for unemployment. (Layoffs are recorded as Lack of Work). If you have another reason for separation (i.e. retirement, discharge, quit, etc.) please provide this into the system.

Dependent Information
You will be asked if you wish to claim your dependents. They are as follows:
1. Your spouse
2. Your children under 18. (please provide if adopted or a step-child)
3. Your children over 18 that have a physical or mental disability.

You will need the following information for all dependents:
1. Full Name
2. Social Security Number
3. Date of Birth
4. Your Relationship to the person.
5. Is the individual physically or mentally handicapped?
6. Did you provide more than ½ the cost to support this person in the last 15 months?
7. For your spouse we will ask:
   a. Did you reside together for the last 90 days?
   b. Does your spouse earn less than or equal to ¼ of your average weekly wage during the last 90 days.

Child Support
Do you wish to voluntarily provide withholding information? If so, please provide the following:
1. The state of the Child Support agency.
2. The name of the Child Support agency.
3. The amount that you were ordered to pay.
4. Is the order monthly, bi-monthly, weekly, semi-monthly, yearly or some other frequency.

Preferences
Your will be asked if you wish to have your unemployment benefits paid onto a debit card or directly deposited into your checking/savings account. If you chose Checking/Savings, please provide the following:
1. Your Bank Branch
2. The address of your Branch including city, state and zip code.
3. Your bank routing number (A nine-digit number that appears at the bottom of the check. It’s usually the first nine digits in the sequence of numbers. It may fall between or before a symbol)
4. Your banking account number (Usually an eight to ten-digit number that appears at the bottom of the check after the nine-digit routing number; it may fall between or before a symbol.)

Confirmation of Work Search and Registration for Employment Services
Based on the return to work response you provided under the questions on page 1, you will be provided a work search classification. In many cases you may be required to also register with our job matching system. OJI Online will then ask you questions concerning your job skills. You will also be questioned concerning your veterans status. It is important you accurately answer these questions.
You will now be provided a Confirmation Number. Please keep this number for your records.

Further information will be mail to you, including a new claims instruction sheet, your claims handbook and possibly requests for any further information the agency may need to process your claim. Please answer any requests in a timely manner and return to the address provided on the document.

Register for Unemployment Benefits, Claim your weeks and obtain general information on your claim by accessing http://unemployment,ohio.gov

You will first view a splash page that provides the requirements of your computer in order to utilize OJI Online.

You will then see the following screen:

Select the proper choice from having an existing login or Creating a new login.
You will next access a screen asking you to agree or disagree to the release of your information. This must be completed before you can use the system.

Login Screen:

1. **If you have never filed for an Ohio claim you must click on the link to register.**
   - You will be asked to provide your name, Social Security Number and an answer to a hint question.
   - You will be provided a Temporary PIN. You may be required to change this number upon your first login to the system.
   - You will be directed to the login screen. (See directions below)

2. **If you filed for unemployment in Ohio, you can access by entering your User name (Social Security Number) and your PIN number.**

Ohio Unemployment Benefits – Main Menu: (Sample Screen)

To file a new, additional or to reopen a claim please click on the link next to the .  
**Fill in the Blanks by tabbing from section to section. Make sure you complete all sections completely. You will be provided a confirmation when you are complete. Retain this for your records.**
To file for your weekly claims click on the link indicated by the 🏛️.  
(Remember, you must file for your claims weekly/bi-weekly in order to receive payment)

After clicking on this link you will be required to answer a series of questions.  
*Answer all questions completely and truthfully for each week. Retain the confirmation number for your records.

All other areas are self explanatory.

Remember, there are “Help” links to the right of all areas for further assistance.

For further information not provided on this sheet, please call the phone number for your Processing Center listed on all correspondence from ODJFS.